

**COMCAST PHONE OF TEXAS, LLC**  
**COMCAST TELECOMMUNICATIONS SERVICE**

**SECTION 6**

1st Revised Sheet 1

Replacing Original Sheet 1

Issued: September 29, 2008

Effective: September 30, 2008

**6. COMCAST BUSINESS SERVICE**

6.1. [RESERVED FOR FUTURE USE]

(D)

(D)

**COMCAST PHONE OF TEXAS, LLC**  
**COMCAST TELECOMMUNICATIONS SERVICE**

**SECTION 6**  
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**6. COMCAST BUSINESS SERVICE**

**6.1. [RESERVED FOR FUTURE USE]**

(D)

(D)

**Issued: April 25, 2003**

**Effective: April 25, 2003**

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**6. COMCAST BUSINESS SERVICE**

**6.2. CUSTOM CALLING FEATURES**

Optional custom calling features are available with the Company's Local Exchange Service. Monthly Recurring Charges associated with features are applied per access line, and are in addition to any other applicable charges. Usage charges also apply to some features. The Company is not responsible for the compatibility of products and services of outside vendors.

**6.2.1. OPTIONAL FEATURES AND OPTIONAL SERVICES**

Customers may order any one or more of the following for a monthly charge as specified in Section 6.2.2.

**A. Anonymous Call Rejection**

This feature allows the Customer to reject calls from callers who have blocked identification of their telephone number to Caller ID display devices.

**B. Call Forwarding Remote Access**

Allows a Customer to activate or deactivate Call Forwarding Selective or Call Forwarding Variable from a line other than their base station line. The Customer uses a Personal Identification Number (PIN) to access Call Forwarding with Remote Access.

**C. Call Forwarding Selective**

This feature enables a Customer to program their telephone to forward calls from a selected list of telephone numbers to another telephone number. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

**D. Call Forwarding Variable**

This feature enables a Customer to program their telephone to forward all incoming calls to another telephone number. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

**E. Call Return**

This feature allows a Customer to recall the last incoming call by dialing a preset code. If the called number is busy, automatic processing of the call continues for up to 30 minutes until both lines are idle unless the Customer dials the deactivation code. Calls returned outside the local calling area are subject to toll charges. This feature is available on a monthly subscription or a per-use basis. Customers who choose the pay-per-use option are billed per activation, regardless of whether or not the attempted call is completed.

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**6. COMCAST BUSINESS SERVICE**

**6.2. CUSTOM CALLING FEATURES**

**6.2.1. OPTIONAL FEATURES AND OPTIONAL SERVICES (CONT'D)**

**F. Call Screening**

This feature permits Customers to designate up to 12 telephone numbers from which incoming calls will be automatically completed to a prerecorded announcement circuit that will indicate that calls are not being taken at that time.

**G. Call Trace**

Call Trace allows the Customer to initiate an automatic trace of the last call received. After receiving a call that is to be traced, the Customer dials a code and the traced number is automatically sent to the Company. The Customer will not receive the telephone number of the party who called. The Company will hold the traced telephone number for release to the appropriate law enforcement personnel. The Customer will be assessed a charge per successful trace.

**H. Call Waiting**

The Call Waiting feature enables a Customer already on a call to be notified of another call by the sound of a Call Waiting tone. The Customer may place the existing call on hold and answer the new call. The Call Waiting feature may be canceled by dialing a preset code.

**I. Caller ID**

Caller ID allows the Customer to identify the telephone name and number from which a call is being made. The name and telephone number of the person initiating the call is displayed on a Customer-provided display device.

**J. Caller ID Blocking Per Line\***

This feature blocks the display of the Customer's name and telephone number to Caller ID display devices on all calls made from the subscribed line. Per Line Blocking will not prevent the display of originating telephone numbers to 911 emergency service providers.

- \* The initial request for line blocking will be provided free of charge for all new and existing customers upon request to the Company's business office. However, if a Customer subscribes, disconnects, and then reconnects line blocking at the same address, a nonrecurring service charge will be assessed. The nonrecurring charge will not, under any circumstances, however, be applied to victims of domestic violence receiving services from a domestic violence program or protected by court order, social welfare agencies such as women's shelters, health and counseling centers, public service hotlines and the staff thereof.

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**6. COMCAST BUSINESS SERVICE**

**6.2. CUSTOM CALLING FEATURES**

**6.2.1. OPTIONAL FEATURES AND OPTIONAL SERVICES (CONT'D)**

**K. Caller ID with Call Waiting**

This feature combines the Caller ID and Call Waiting functions. The Customer must order both Caller ID and Call Waiting, and have a special Call Waiting/Caller ID unit that accommodates both functions. There is no additional charge applicable to this feature.

**L. Custom Ring Service**

Provides the Customer with the ability to receive calls dialed to two separate telephone numbers associated with a single line. A distinctive ringing will be provided for each of the additional telephone numbers to facilitate identification of the incoming calls. Customers can receive an optional custom ring service directory listing.

**M. Distinctive Ring Service**

Provides the Customer with the ability to build and maintain a list of up to 12 telephone numbers from which incoming calls will have a distinctive ringing pattern.

**N. Hunting**

For multi-line Customers, this feature provides the ability to have calls route to another line instead of reaching a busy signal. The Customer must have at least two Business lines and determine the order of call routing. Changes to the hunt sequence after initial installation will require a change in service request and will incur a service change charge as set forth in Section 6.12.3, preceding.

**O. Integrated Hunting**

This feature provides the ability to have calls route to a recording device if all available lines are busy.

**P. LD Alert**

This feature allows the current call waiting and ringing operations to provide a distinctive ring or call waiting tone to incoming Long Distance calls. LD Alert is available at no additional charge to customers who also subscribe to Call Waiting.

**Q. Prohibit Billed to Third Number Calls**

Allows a Customer to prevent all Billed to Third Number calls from being billed to their telephone number, provided the transmitting operator checks the validation database.

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**6. COMCAST BUSINESS SERVICE**

**6.2. CUSTOM CALLING FEATURES**

**6.2.1. OPTIONAL FEATURES AND OPTIONAL SERVICES (CONT'D)**

**R. Prohibit Collect Calls**

Allows a Customer to prevent all Collect calls from being billed to their telephone number, provided the transmitting operator checks the validation database.

**S. Prohibit Calls Billed to Third Number and Collect Calls.**

This feature combines the Prohibit Billed to Third Number and the Prohibit Collect Calls features.

**T. Repeat Dialing**

Allows the Customer to have local calls automatically redialed for up to 30 minutes when the first attempt reaches a busy number. This feature is available on a monthly subscription or per-use basis.

**U. Speed Dialing 8**

This feature allows the Customer to establish a connection to certain directory numbers by dialing one digit instead of seven to ten digits. Up to eight numbers may be stored in memory.

**V. Speed Dialing 30**

This feature allows the Customer establish a connection to certain directory numbers by dialing two digits instead of seven to ten digits. Up to 30 numbers may be stored in memory.

**W. Three-Way Calling**

This feature allows the Customer to connect a third party call to an existing call, thereby establishing a three-way conference call. The Customer assumes financial responsibility for all calling charges generated by the use of this feature. This feature is available on a monthly subscription or a per-use basis.

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**6. COMCAST BUSINESS SERVICE**

**6.2. CUSTOM CALLING FEATURES (CONT'D)**

**6.2.2. RATES AND CHARGES**

In addition to the following rates, a nonrecurring Service Change Charge, as set forth in this Section, will apply when a customer requests a change in their selection of features.

Optional Features listed in A, below, are included in the Bonus Bundle at no additional charge. Customers subscribing to other Bundles may order optional features specified in A., below, at the following monthly rates. (Customers who order features a la carte will pay a maximum of \$9.00.) All customers may also order Optional Services specified in B, below, at specified rates.

|                         |                        |        |
|-------------------------|------------------------|--------|
| OPTIONAL FEATURE RATES: | 1 Additional Feature:  | \$4.00 |
|                         | 2 Additional Features: | 6.50   |
|                         | 3 Additional Features: | 9.00   |

**A. Optional Features**

|                               | <b><u>Per Use Charges</u></b>                  |                                            |                                               |
|-------------------------------|------------------------------------------------|--------------------------------------------|-----------------------------------------------|
|                               | <b><u>CHARGE</u></b><br><b><u>PER CALL</u></b> | <b><u>MONTHLY</u></b><br><b><u>CAP</u></b> | <b><u>MONTHLY</u></b><br><b><u>CHARGE</u></b> |
| Anonymous Call Rejection      | -                                              | -                                          | -                                             |
| Call Forwarding Remote Access | -                                              | -                                          | -                                             |
| Call Forwarding Selective     | -                                              | -                                          | -                                             |
| Call Forwarding Variable      | -                                              | -                                          | -                                             |
| Call Return                   | \$.75                                          | \$4.00                                     | -                                             |
| Call Screening                | -                                              | -                                          | -                                             |
| Call Waiting                  | -                                              | -                                          | -                                             |
| Caller ID                     | -                                              | -                                          | -                                             |
| Custom Ring                   | -                                              | -                                          | -                                             |
| Distinctive Ring Service      | -                                              | -                                          | -                                             |
| LD Alert [1]                  | -                                              | -                                          | -                                             |
| Repeat Dialing                | .50                                            | 4.00                                       | -                                             |
| Speed Dialing 8               | -                                              | -                                          | -                                             |
| Speed Dialing 30              | -                                              | -                                          | -                                             |
| Three Way Calling             | -                                              | -                                          | -                                             |

**B. Optional Services**

|                                                 |      |   |        |
|-------------------------------------------------|------|---|--------|
| Call Trace                                      | 7.00 | - | -      |
| Integrated Hunting                              | -    | - | \$2.00 |
| Hunting                                         | -    | - | .00    |
| Caller ID Blocking Per Line                     | -    | - | .00    |
| Prohibit Billed to Third Number Calls           | -    | - | .00    |
| Prohibit Collect Calls                          | -    | - | .00    |
| Prohibit Billed to Third Number & Collect Calls | -    | - | .00    |

[1] Monthly rate does not apply if Call Waiting is provisioned on the same line.

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**6. COMCAST BUSINESS SERVICE**

**6.3. 900 INFORMATION SERVICE BLOCKING**

**6.3.1. GENERAL**

900 Information Service Blocking is provided as the default service option to restrict calls from the Customer's access line to all 900 and 976 service access codes. At the Customer's request, this option may be deactivated where billing capability is available.

**6.3.2. REGULATIONS**

- A. When the blocking is activated, direct dialed calls to all 900 and 976 service numbers from the Customer's exchange access line will be blocked. These blocked calls will be directed to an announcement.
- B. This option does not prevent Customers from placing 900 and 976 calls from their access line using other Operator Service Providers. In addition, this option does not prevent Customers from placing operator-assisted or credit card calls to 900 and 976 services from a line that is not blocked.

**6.3.3. RATES AND CHARGES**

There is no charge for a Customer to implement Information Service Blocking. A nonrecurring service charge to deactivate or reactivate the blocking will apply as follows.

|                                                        | <b><u>Charge</u></b> |
|--------------------------------------------------------|----------------------|
| Deactivate or Reactivate Information Service Blocking: | \$0.00               |



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**6. COMCAST BUSINESS SERVICE**

**6.4. TOLL RESTRICTION**

**6.4.1. GENERAL**

This service provides Customers with the ability to block outbound long distance calling from their local exchange access line.

**6.4.2. REGULATIONS**

A. A nonrecurring charge as set forth in Section 6.4.3 will apply for each line restricted, except that Toll Restriction will be provided at no charge to Lifeline Service subscribers.

B. Toll Restriction will block the following types of calls:

1+ 7 Digit Long Distance  
1+ 10 Digit Long Distance  
00+  
00-  
01+  
011+  
1010XXX  
0+ 7 Digit Long Distance  
0+ 10 Digit Long Distance  
7 Digit Long Distance

**6.4.3. RATES AND CHARGES**

**Charge**

Per Line Restricted

\$0.00

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**6. COMCAST BUSINESS SERVICE**

**6.5. OPERATOR ASSISTED SERVICES**

**6.5.1. GENERAL**

A service charge will apply to calls placed with the assistance of a Company Operator. Billing arrangements are available with Operator Assisted Service including Operator Station (Collect, Billed to Third Party, other Operator Assisted) and Person-to-Person.

**6.5.2. OPERATOR STATION**

An Operator Station service charge applies when calls are completed with the assistance of a Company Operator, except as specified for Customer Dialed Calling Card and Person-to-Person calls.

**6.5.3. PERSON-TO-PERSON**

Person-to-Person charges apply when the calling party specifies to the operator a particular person to be reached, or a particular station, department, or office to be reached through a PBX or Centrex attendant. After the called station has been reached, if the called party is unavailable and the calling party requests or agrees to speak to a party other than the party initially specified, the call is still billed as a Person-to-Person call. The calling party is responsible for identifying the party at the called station.

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**6. COMCAST BUSINESS SERVICE**

**6.5. OPERATOR ASSISTED SERVICES (CONT'D)**

**6.5.4. RATES AND CHARGES**

|                              |                      |                        |     |
|------------------------------|----------------------|------------------------|-----|
|                              |                      |                        | (D) |
|                              | <b>Rate Per</b>      | <b>Service Charge</b>  |     |
|                              | <b>Minute</b>        | <b>Per Call</b>        | (T) |
|                              | <b><u>Of Use</u></b> | <b><u>Per Call</u></b> |     |
| Local:                       |                      |                        |     |
| Operator Station - Automated | \$0.00               | \$2.49 (I)             |     |
| Operator Assisted            | 0.00                 | 2.49 (I)               |     |
| Person-to-Person             | 0.00                 | 2.49 (R)               |     |
| Billed to Third Party        | 0.00                 | 2.49 (I)               |     |
| IntraLATA & InterLATA:       |                      |                        |     |
| Operator Station - Automated | 0.12 (R)             | 2.49 (I)               |     |
| Operator Assisted            | 0.12                 | 2.49 (I)               |     |
| Person-to-Person             | 0.12                 | 2.49 (R)               |     |
| Billed to Third Party        | 0.12 (R)             | 2.49 (I)               |     |

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**6. COMCAST BUSINESS SERVICE**

**6.6. OPERATOR ASSISTED SERVICES**

**6.6.1. GENERAL**

Directory Assistance Service is furnished upon Customer request for assistance in determining telephone numbers. Customers will be charged for all requests including requests for listings that are not available or not found.

**6.6.2. REGULATIONS**

Directory Assistance charges apply on a per call basis, with a maximum of three requested telephone numbers allowed per call.

(C)

Directory Assistance calls may only be charged to the calling number. No billing options or operator services are available.

(C)

(C)

**A. Exemptions**

Customers with disabilities who qualify for exemptions from Directory Assistance Charges will be exempt up to and including a 50 call limit per month.

**6.6.3. RATES AND CHARGES**

**Charge**

Directory Assistance Charge per Call:

\$1.35

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**6. COMCAST BUSINESS SERVICE**

**6.7. DIRECTORY ASSISTANCE CALL COMPLETION SERVICE**

**6.7.1. GENERAL**

Directory Assistance Call Completion Service provides a Customer calling Directory Assistance with the option of having the call completed to the requested number. A service message will inform the Customer that he may be connected to the requested number automatically for a specified additional charge.

**6.7.2. REGULATIONS**

- A. Directory Assistance Call Completion Service is furnished only where facilities are available. Directory Assistance charges and normal usage charges apply in addition to a Directory Assistance Call Completion Service charge.
- B. Calls may only be charged to the calling number. No billing options or operator services are available. (C)
- C. When a caller requests more than one number from Directory Assistance, Directory Assistance Call Completion Service is offered only for the last number requested. (C)
- D. The Directory Assistance Call Completion Service charge applies only to calls actually completed.
- E. The Directory Assistance Call Completion Service charge will be credited for completion of calls to the wrong number, incomplete connections or calls with unsatisfactory transmission.
- F. The Directory Assistance Call Completion service charge does not apply to calls that are exempt from the Directory Assistance charge as defined in this Section.

**6.7.3. RATES AND CHARGES**

|                                      | <u><b>Charge</b></u> |
|--------------------------------------|----------------------|
| Directory Assistance Call Completion |                      |
| Each completed Call:                 | \$ .30               |

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**6. COMCAST BUSINESS SERVICE**

**6.8. [RESERVED FOR FUTURE USE]**

(D)

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**6. COMCAST BUSINESS SERVICE**

**6.9. DIRECTORY LISTINGS**

**6.9.1. GENERAL**

The Company does not publish a directory of Customer listings. However, the Company will arrange for certain listings of the Customer's main billing number to be placed in the appropriate directories of another local exchange carrier. The rates and regulations specified herein for directory listings apply only to single-line listings in the alphabetical section of the directory (White Pages or WP) and simple listings in the classified section of the directory (Yellow Pages or YP).

Listings provided under this service are intended solely for the purpose of identifying the Customer's telephone number and as an aid to the use of telephone service. Complex listings in the classified section of the directory (YP) may be arranged by the Customer directly with the local exchange carrier providing the directory service.

**6.9.2. REGULATIONS**

- A. The listings of Customers, either without charge or at the rate specified within this tariff for other listings, are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by Customers or prospective Customers, the Company will not be a party to controversies between Customers as a result of the publication of such listings in the directories.
- B. The length of any listing may be limited to one line in the alphabetical section of the directory (WP) or in the classified section of the directory (YP) by use of abbreviations when the clearness of the listing and the identification of the Customer is not impaired.
- C. The Company is not liable for damages arising from errors or omissions in the making up or printing of directories or in accepting listings as presented by the Customer.
- D. The Customer will receive one free standard listing in the alphabetical section (WP) of the directory that serves the Customer's location. Additional listings are available in the alphabetical section of the directory at additional monthly recurring charges. These charges will apply to all additional listings while the directory containing such listings is in effect.

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**6. COMCAST BUSINESS SERVICE**

**6.9. DIRECTORY LISTINGS**

**6.9.2. REGULATIONS (CONT'D)**

- E. The Customer will receive one free simple listing in the classified (YP) section of the directory that serves the Customer's location. The Customer must contact the local exchange carrier providing the directory service to arrange for additional simple listings or any complex listings in the classified section of the directory under separate contract and billing.
- F. The Customer may request additional lines of information for the alphabetical or classified listing at additional monthly recurring charges. These charges will apply to all Straight Line, Indent or Caption Listings requested by the Customer while the directory containing such listing is in effect.
- G. The Customer may request a Caption Listing, which provides a single appearance of a name under which a listing of branches, departments, etc., are indented. No telephone number is associated with the heading of a Caption Listing.
- H. The Customer may request a Straight Line Ident Listing, which provides multiple listings of information under one telephone number, preventing repetition of the name.
- I. The Customer may request a Foreign Listing, which is a listing entered in the alphabetical section of a directory other than that in which the Customer is regularly listed.
- J. A service charge will apply for any Customer-requested change in listing, as specified in Section 16.9.5, following.
- K. Upon disconnection of a line the Customer may request an extended announcement referring the caller to the Customer's new number, for an additional charge per month, up to three months from the date of disconnect.



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**6. COMCAST BUSINESS SERVICE**

**6.9. DIRECTORY LISTINGS (CONT'D)**

**6.9.3. NON-PUBLISHED NUMBERS**

**A. General**

Non-Published telephone numbers are listed in neither the directories nor Directory Assistance records available to the general public.

**B. Regulations**

Incoming calls will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

The Company's liability, if any, for its gross negligence or willful misconduct, or the right, if any, of the Customer to seek any legal remedies available for the same, is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the non-published telephone number in the directory or disclosing said number to any person, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have made for that non-published number for the affected period.

Except as provided above, the Customer shall hold the Company harmless for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication/non-publication of the Non-Published Number or the disclosing/non-disclosing of said number to any person.

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**6. COMCAST BUSINESS SERVICE**

**6.9. DIRECTORY LISTINGS (CONT'D)**

**6.9.4. NON-LISTED NUMBERS**

**A. General**

Non-Listed telephone numbers are not listed in the directories but are included in Directory Assistance records available to the general public.

**B. Regulations**

The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

The Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a non-listed number in the directory, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have made for that non-listed number for the affected period.

Except as provided above, the Customer shall hold the Company harmless for any and all claims for damages caused or claims to have been caused, directly or indirectly, by the publication of the non-listed number.

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**6. COMCAST BUSINESS SERVICE**

**6.9. DIRECTORY LISTINGS (CONT'D)**

**6.9.5. RATES AND CHARGES**

|                                             | <b>Nonrecurring.<br/>Charge</b> | <b>Monthly<br/>Charge</b> |
|---------------------------------------------|---------------------------------|---------------------------|
| A. Standard Listing                         | --                              | \$0.00                    |
| B. Additional Listings                      |                                 |                           |
| 1. Additional Alphabetical Listing (WP)     | --                              | 1.25                      |
| 2. Additional Classified Listing (YP)       | --                              | 1.25                      |
| 3. Additional Information Lines (WP and YP) | --                              | --                        |
| a. Caption Listing, per line                | --                              | 1.25                      |
| b. Straight Line Indent Listing, per line   | --                              | 1.25                      |
| 4. Foreign Listings                         |                                 |                           |
| a. Standard Alphabetical Listing (WP)       | --                              | 1.25                      |
| b. Simple Classified Listing (YP)           | --                              | 1.25                      |
| C. Extended Referral                        | \$2.00                          | --                        |
| D. Non-Published Numbers, each              | 8.00                            | 1.25                      |
| E. Non-Listed Numbers, each                 | 8.00                            | 1.25                      |
| F. Directory Listing Change Charge          | 8.00                            | --                        |

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**6. COMCAST BUSINESS SERVICE**

**6.10. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911, E911)**

The Company will provide a universal central office number 911 for the use of Public Safety Answering Points (PSAP) engaged in providing telecommunications services for a Public Agency engaged in protecting the safety and property of the general public. Universal Emergency Telephone Number Service will be provided as specified in Section 7 of this Tariff.

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**6. COMCAST BUSINESS SERVICE**

**6.11. TELECOMMUNICATIONS RELAY SERVICE**

Telecommunications Relay Service (TRS) is a relay telecommunications service for the deaf, hearing and/or speech disabled population. The service permits telephone communications between individuals with hearing and/or speech disabilities who must use a Text Telephone.

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**6. COMCAST BUSINESS SERVICE**

**6.12. NONRECURRING CHARGES**

**6.12.1. GENERAL**

Comcast Business Service is subject to nonrecurring service charges that apply to Customer requests for connecting, moving or changing service. They are in addition to any other scheduled rates and charges that would normally apply under this tariff.

Charges for the connection, move or change of service will apply for work being performed during the Company's normal business hours. If the Customer requests that overtime labor be performed at a premises on the day or days of the week other than normal work hours or on holidays, or interrupts work once it has begun, an additional charge may apply based upon the additional cost involved.

All changes in location of the Customer's service from one premises to another, except as otherwise provided in this Section, are treated as new service connections with the appropriate Service Charges applying.

**6.12.2. SERVICE CONNECTION AND LINE ACTIVATION CHARGES**

A Service Connection Charge or Line Activation Charge applies when a Customer requests new service. The requirement to install certain facilities or equipment, or the presence of such facilities or equipment, will determine whether the Service Connection Charge or the Line Activation Charge will apply.

- A. The Service Connection Charge will apply to the installation of certain facilities and equipment, and if any change of location is required for such facilities and equipment. This charge will be waived for the initial installation of a Network Interface Unit(s) at the Customer's premise.
- B. The Line Activation Charge applies per line if certain facilities and equipment are suitably installed and located to facilitate the establishment of the Customer's service. This charge will be waived at the establishment of the account for the initial activation of existing lines at a Customer's premise. Available lines not activated at the establishment of the account will be subject to this charge when subsequently activated.
- C. Service Dispatch Charge will apply for any subsequent request to add or modify facilities after initial installation.

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**6. COMCAST BUSINESS SERVICE**

**6.12. NONRECURRING CHARGES**

**6.12.2. SERVICE CONNECTION AND LINE ACTIVATION CHARGES (CONT'D)**

- D. A Line Restoration Charge will apply on each line to be restored after suspension for non-payment of charges.

|                      |                      |
|----------------------|----------------------|
| E. Rates and Charges | <b><u>Charge</u></b> |
|----------------------|----------------------|

|                           |         |
|---------------------------|---------|
| Service Connection Charge | \$60.00 |
| Line Activation Charge:   | 60.00   |
| Service Dispatch Charge:  | 45.00   |
| Line Restoration Charge:  | 60.00   |

**6.12.3. SERVICE CHANGE CHARGES**

Service Change Charges apply per line when a Customer requests a change in existing service.

- A. Feature Add/Change/Remove Charge - Applies to an existing Local Service line when the Customer requests to add or change a standard feature. This charge is assessed per access line for each occurrence.
- B. Primary Interexchange Carrier (PIC) Change Charge - A PIC Change Charge will apply to existing Local Service Customers who request a change in their PIC designation for pre-subscription of interLATA or intraLATA services. The charge is applied on a per access line basis. If the Customer changes both the interLATA PIC and the intraLATA PIC on the same line or trunk at the same time, only the interLATA PIC Change Charge will be incurred by the Customer.
- C. Hunting Configuration Change Charge - A charge will apply to each Customer-requested change in the hunting configuration.
- D. Billing Responsibility Change Charge - A charge will apply to each Customer-requested change in billing responsibility.
- E. Telephone Number Change Charge - A charge will apply to each Customer-requested change in telephone number.

F. Rates and Charges

|                                      |                      |
|--------------------------------------|----------------------|
|                                      | <b><u>Charge</u></b> |
| Feature Add/Change/Remove Charge     | \$50.00              |
| PIC Charge                           | 5.00                 |
| Hunting Configuration Change Charge  | 50.00                |
| Billing Responsibility Change Charge | 8.00                 |
| Telephone Number Change Charge       | 50.00                |

**COMCAST PHONE OF TEXAS, LLC**  
**COMCAST TELECOMMUNICATIONS SERVICE**

**SECTION 6**  
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**6. COMCAST BUSINESS SERVICE**

**6.12. NONRECURRING CHARGES (CONT'D)**

**6.12.4. REPAIR AND MAINTENANCE VISIT CHARGES**

Repair and Maintenance Premises Visit Charges apply per Customer order for all work or Services ordered to be provided at one time on the same premises, for the same Customer. This charge will vary depending upon the day of the week and the time of day Service is requested by the Customer as follows:

- A. Basic Time - Work performed Monday through Saturday between 8:00 AM and 8:00 PM.
- B. Overtime - Work performed Monday through Saturday between 8:00 PM and 8:00 AM.
- C. Premium Time - Work performed on Sundays and on holidays.
- D. Rates and Charges.

|                          |          |
|--------------------------|----------|
| Basic Time (per visit)   | \$115.00 |
| Overtime (per visit)     | 175.00   |
| Premium Time (per visit) | 230.00   |